

Frequently Asked Questions for RFP's

PBX Maintenance RFP

Q: Number of stations at each location?

A: Please see list in Addendum I

Q: Which locations have Norstar and which have BCM units?

A: Please see information provided in Addendum I

Q: Does each site have its own voicemail unit?

A: Yes, each site has an 8 port voicemail

Q: What is the software release of each unit?

A: We are unable to provide the exact release for each, although we have included the year in which the school was opened and the units were purchased new. The software that was installed was the most current at that time.

Q: Do you require extended maintenance (7 X 24)?

A: No, we only require normal business hours.

Telecommunication Services and Internet Access RFP

Q: Is it mandatory that the PVC's with a CIR of 128 kbps have the ability to burst to the full port?

A: No, that is just what we have in place today. We are looking for as good or better solution at a better price.

Q: What is the long distance usage (average per month) for each individual office?

A: Please see list in Addendum II

Local Phone Services RFP

Q: What carrier is currently used at each location?

A: There are various carriers used for each location depending on the state the school is in. However, we are not looking for a new service provider. Only a retail (or reseller) of local phone services to assist with our billing and inventory management of the local phone services.

Addendum I

Williams Edison Partnership School - 51 phones. Year opened September 1997
3501 Minnesota Road
Flint, MI 48507

Garfield Edison Partnership School - 44 phones. Year opened September 1997
301 East McClellan Road
Flint, MI 48505

Roosevelt Edison Charter School - 51 phones. Year opened September 1996
205 South Byron Drive
Colorado Springs, CO 80910

Emerson Edison Partnership School - 72 phones. Year opened September 1997
4220 E. Pikes Peak Avenue
Colorado Springs, CO 80909

Academy Edison Elementary School - 61 phones. Year opened September 1998
3475 Hampton Park Drive
Colorado Springs, CO 80920

Wyatt Edison Charter School - 50 phones. Year opened September 1998
3620 Franklin Street
Denver, CO 80910

Phillips Edison Partnership School - 45 phones. Year opened September 1998
1210 Shelter Avenue
Napa, CA 94559

Edison Charter Academy - 47 phones. Year opened September 1998
3531 22nd Street
San Francisco, CA 94114

San Jose Edison Academy - 98 phones. Year opened September 1998
1500 E. Francisquito Avenue
West Covina, CA 91791

Friendship Edison – Chamberlain Campus - 51 phones. Year opened Sept. 1998
1345 Potomac Avenue, SE
Washington, DC 20003

Friendship Edison - Blow Pierce Campus - 51 phones. Year opened September 1999
725 19th Street, NE
Washington, DC 20002

Friendship Edison – Carter Woodson Campus - 91 phones. Year opened Sept. 200
4095 Minnesota Avenue
Washington, DC 20019

Friendship Edison – Woodridge Campus - 70 phones. Year opened September 1998
2959 Carlton Avenue, NE
Washington, DC 20018

Chicago International Charter School - 110 phones. Year opened September 1999
1309 W. 95th Street
Chicago, IL 60643

Charles R Drew Charter School - 100 phones. Year opened September 2000
301 East Lake Boulevard
Atlanta, GA 30317

Baylor Woodson Elementary – Is doing their own e-rate application, remove from list
28865 Carlysle
Inkster, MI 48141

Inkster High School – Is doing their own e-rate application, remove from list
3250 Middlebelt Road
Inkster, MI 48141

Blanchette Middle School – Is doing their own e-rate application, remove from list
1771 Henry Ruff Road
Inkster, MI 48141

Meek Milton Primary Acad – Is doing their own e-rate application, remove from list
28665 Carlysle
Inkster, MI 48141

Cahlan Elementary - 60 phones. Year opened September 2001
2801 Ft. Sumter Drive
North Las Vegas, NV 89030

Lincoln Elementary - 70 phones. Year opened September 2001
3010 Berg Street
North Las Vegas, NV 89030

Ann T. Lynch Elementary - 72 phones. Year opened September 2001
4850 Kell Lane
Las Vegas, NV 89115

Charles I West Middle School - 100 phones. Year opened September 2001
2050 Sapphire Stone Avenue

Las Vegas, NV 89106

Crestwood Elementary School - 66 phones. Year opened September 2001

1300 Pauline Way

Las Vegas, NV 89014

John S. Park Elementary - 69 phones. Year opened September 2001

931 Franklin Avenue

Las Vegas, NV 89104

Ronnow Elementary - 76 phones. Year opened September 2001

1100 Lena Street

Las Vegas, NV 89101

Derrick Thomas Academy - 75 phones. Year opened September 2002

201 East Armour Blvd

Kansas City, MO 64111

St. Louis Confluence - 25 phones. Year opened September 2003

3017 North 13th Street

St. Louis, MO 63107

Furman Templeton Elementary - 50 phones. Year opened September 2000 (BCM unit)

1200 N. Pennsylvania Avenue

Baltimore, MD 21217

Montebello Edison Elementary - 60 phones. Year opened September 2000 (BCM unit)

2040 E. 32nd Street

Baltimore, MD 21218

Gilmor Edison Elementary - 50 phones. Year opened September 2000 (BCM unit)

1311 N. Gilmor

Baltimore, MD 21217

Thomas A Edison Charter School - 50 phones. Year opened September 2000

2200 North Locust Street

Wilmington, DE 19802

Jefferson Edison - 50 phones. Year opened September 1999

1027 Marquette Street,

Davenport, IA 52804

Addendum II

Location	Type	Average Minutes /Month
New York Headquarters	Inbound 800	273,000
Edison Skokie 800 Number	Inbound LD	5,000
Knoxville Office	Outbound LD	7,000
Affiliates 800 number	Inbound LD	600
AFMU office Colorado	Outbound LD	1,100
AFMU office Delaware	Outbound LD	900
New York Headquarters	Outbound LD	65,000
New York Headquarters	Outbound International	800
Roosevelt Edison	Outbound LD	400
Henry S. Reeves Elementary	Outbound LD	500
Seven Hills Charter School	Outbound LD	900
Williams Edison	Outbound LD	600
Garfield Edison	Outbound LD	300
Feaster Edison	Outbound LD	700
Emerson Edison	Outbound LD	150
Academy Edison	Outbound LD	500
Wyatt Edison	Outbound LD	600
Phillips Edison	Outbound LD	200
Edison Charter Academy	Outbound LD	6,700
Edison Friendship Chamberlain	Outbound LD	800
San Jose Edison	Outbound LD	50
Edison Friendship Woodridge	Outbound LD	1,200
Edison Friendship Blow Pierce	Outbound LD	600
Edison Oakland	Outbound LD	2,300
YMCA Service Learning Academy	Outbound LD	3,400
Chicago International	Outbound LD	15,000
Northmoor	Outbound LD	50
Franklin Edison	Outbound LD	100
Dayton Academy	Outbound LD	2,600
Jefferson Edison	Outbound LD	600
Thomas Edison Charter	Outbound LD	3,900
Edison Friendship Carter Woodson	Outbound LD	2,800
New Covenant	Outbound LD	1,200
Charter Sch of Science & Tech	Outbound LD	1,100
Renaissance Academy	Outbound LD	2,100
Charles R Drew	Outbound LD	1,300
Baylor Woodson	Outbound LD	2,700
Dayton View Academy	Outbound LD	500
Milwaukee Acad of Science	Outbound LD	900
Feitshans Edison	Outbound LD	30
Loucks Edison	Outbound LD	300
Furman Templeton	Outbound LD	2,200
Gilmor Edison	Outbound LD	1,600

Montebello Elem	Outbound LD	1,200
Riverhead Charter	Outbound LD	300
Charter Sch for Applied Tech	Outbound LD	300
Stepping Stone	Outbound LD	1,500
SouthEast Academy	Outbound LD	900
Rolling Acres	Outbound LD	150
Milwaukee Urban League Academy	Outbound LD	50
LV- John S Park	Outbound LD	200
LV - Ronnow Elementary	Outbound LD	200
LV - Charles I West Middle School	Outbound LD	1,400
Derrick Thomas Academy	Outbound LD	2,100
St. Louis Confluence	Outbound LD	1,100
RAPAH	Outbound LD	800